



مجمع البركة الطبي
AL BARAKA POLYCLINIC



PROFILE



About Us

We are committed to fostering a culture of excellence and innovation in healthcare. Our team continuously updates their skills and knowledge to ensure we provide the most effective treatments and care. We believe in a patient-centered approach, where each individual's needs and preferences are respected and prioritized. We are one of the leading healthcare institutions in Saudi Arabia, dedicated to providing exceptional medical care to the residents of Makkah. Our team is committed to delivering comprehensive general medical and dental services in a welcoming and comfortable environment.

Renowned for our commitment to excellence, we have served the community for many years, providing exceptional medical care to residents of Makkah. Our team of highly trained and professional medical and paramedical staff hails from various nations, including Egypt, India, Pakistan, Bangladesh, Yemen, Sudan, and Myanmar. We are committed to providing compassionate care that respects your cultural background.

Our esteemed team of medical professionals comprises highly qualified doctors, surgeons, nurses, and specialists, all at the forefront of their respective fields. We are equipped with cutting-edge technology and advanced facilities, ensuring patients receive the most effective treatments available. We pride ourselves on providing quality care at an affordable rate.



Our Mission

AL BARAKA POLYCLINIC is committed to providing high-quality, compassionate, and efficient healthcare services that respect the dignity, privacy, and cultural background of each patient adhering to international standards and Islamic values. We strive to continuously improve our services and ensure they meet the highest standards as outlined by the Saudi Arabia Ministry of Health



Our Vision

To be a leading provider of accessible and patient-centered healthcare services in Makkah, continuously exceeding expectations through innovation and exceptional care.



Providing World Class Care Guided To Serving All

Total Bed Strength-50 [Men's-25 & Women's-25]

Cash, Insurance, Discount Cards, Vouchers And Coupon Facilities Are Available

A Huge Portion Of The Laboratory Department Ultrasound Facilities Are Provided In All Days

X-rays

Pharmacy

Female Rest And Feeding Area And A Male Waiting area Are Available On Each Floor

Wheel Chair Accessible Car Park Entrance And Toilets

Pray Area

Our Values

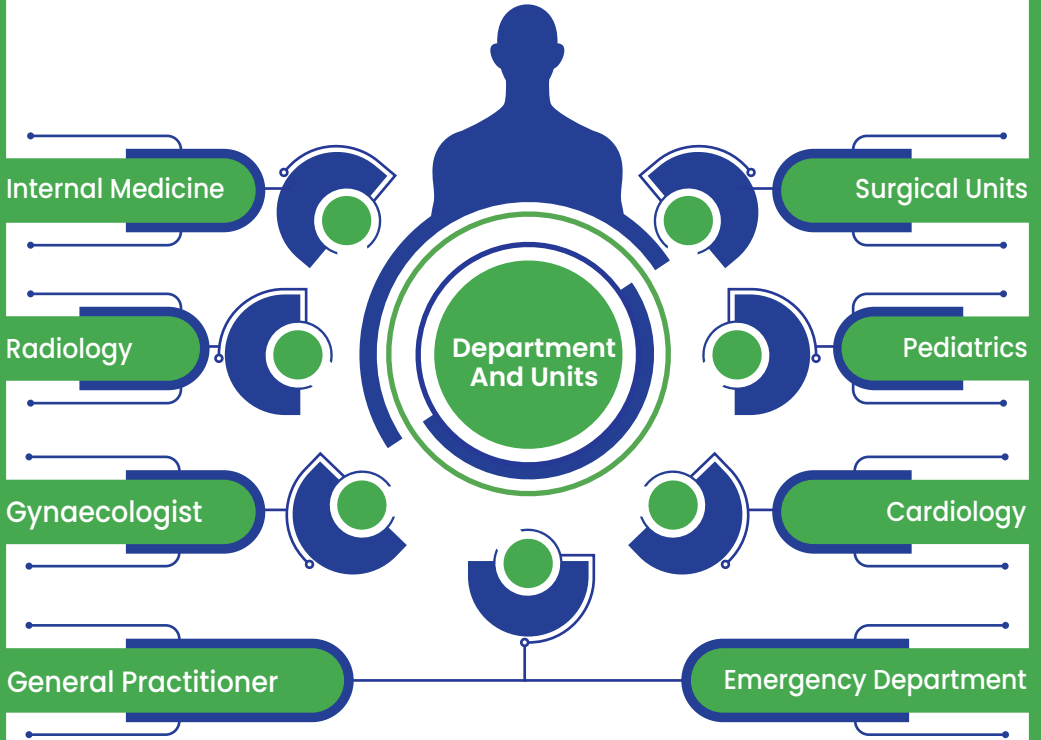
Patient-centered Care

Clinical Excellence

Compassion

Innovation

Community Service





Occupational Health Services

Iqama Medical Test

Baladiya Medical

Driving License

Pre-employment

Food Delivery Test

**Key Specialists
And Their Credentials**

OB & Gynaecology

Dr. Almas Tabassum & Dr. Azza

Radiology

Dr. Mehnaz & Dr. Ahmed.M.Ashraf

Internal medicine

Dr. Tanzilur Rahman
Dr. Yasir & Dr. Elsayed Awad

Dentist

Dr. Abdul Majid Arshad (Indian)
Dr. Abdullah Saeed

General practitioner

Dr. Majid Ali Makhilafi (Yemen)
Dr. Ansari (Indian)
Dr. Shazia Khan (Pakistan)
Dr. Syed Junaid (Indian)
Dr. M. Imran (Pakistani)
Dr. Wafa Ahmed (Sudan)
Dr. Abdul Rahman

Pathologist

Dr. Asma

Pediatrician

Dr. Abdul Khaleeq Ahmed (Pakistan)

ENT

Dr. Ameer Othman (Indian)



Quality Policy

Al Baraka Polyclinic is dedicated to providing patient-centered care that prioritizes your dignity, privacy, and cultural background, following the guidelines set forth by the Saudi Arabia Personal Data Protection Law (Pdp). We employ a team of qualified and experienced healthcare professionals who stay abreast of the latest medical advancements as outlined by the Ministry of Health (Moh). To ensure the best possible outcomes for our patients, we utilize evidence-based practices aligned with the Moh's recommended treatment protocols. Furthermore, we maintain a clean, safe, and comfortable environment for all patients and staff, adhering to the Moh's hygiene and safety regulations. Our commitment to quality extends beyond these measures. We continuously monitor and improve the quality of our services through performance measurement and patient feedback, which is incorporated into quality improvement initiatives as outlined by the Moh. Finally, we prioritize open and honest communication with our patients about their care, following the Pdp's transparency requirements regarding information disclosure. We are committed to continuous improvement and will use patient feedback and performance data to identify areas for improvement within the framework of Moh regulations. We will regularly review and update our quality policy to reflect our ongoing commitment to providing the best possible care to our patients while adhering to all applicable laws and regulations.



Privacy Policy

Al Baraka Polyclinic protects the privacy of all patients and their medical information. This privacy policy outlines how we collect, use, and disclose patient information. We collect patient information necessary to provide healthcare services. This may include demographic information, medical history, insurance information, treatment information. We use patient information only for providing healthcare services, obtaining payment for services, to communicate with patients about their care, and to improve the quality of care we provide. We will only disclose patient information with the patient's written consent, except in the following situations permitted by the Pdp to other healthcare providers involved in the patient's care, to third-party payers for billing purposes and to government agencies as required by law. Patients have the right to access their medical records, request corrections to their medical records and to restrict the use or disclosure of their medical information. We take steps to protect patient information from unauthorized access, use, disclosure, alteration, or destruction. Secure computer systems, limited access to patient information and staff training on privacy practices are part of these measures. We may update this privacy policy from time to time. The Pdp's transparency requirements.



 **Ambulance Services**

Al Baraka Polyclinic Offers Emergency Ambulance Services 24 Hours A Day, 7 Days A Week. Our Team Of Trained Professionals Is Committed To Providing Efficient Medical Transport For Patients In Need.

For Immediate Ambulance Assistance, Please Call **+966 12 547 9000** Paramedics On Board The Ambulance Will Provide Initial Medical Care During Transport To The Clinic Or A Hospital Emergency Room, Depending On The Severity Of The Situation. Ambulance Services May Incur Additional Charges. We Recommend Contacting The Clinic Directly For More Information On Ambulance Fees And Insurance Coverage.



Pharmacy



Our On-site Pharmacy Provides Convenient Access To A Wide Range Of Medications. Our Dedicated Pharmacists Are Committed To Ensuring The Safety And Well-being Of Each Patient By Carefully Reviewing Prescriptions.



Cash, insurance discount cards, vouchers, and coupon facilities are available here. We recommend bringing your insurance card with you to your visit. Our staff will be happy to assist you with filing your insurance claim. We accept several payment methods for any out-of-pocket charges, co-pays, or deductibles not covered by your insurance. These methods may include cash, credit cards, and debit cards.



Visitor Information

We understand that navigating a healthcare facility can be stressful, so we've compiled this information to make your visit as smooth as possible. We are open 24 hours a day, 7 days a week for your convenience. [We encourage you to check with the patient's nurse or call the clinic at +966 12 547 9000 before your visit to confirm visiting guidelines.] Limited free parking is available on-site. Street parking may also be available in the surrounding area. While we don't have a dedicated public transport stop on-site, several bus routes stop within walking distance of the clinic. You can use a ride-hailing app like Careem or Uber for a convenient pick-up and drop-off. We recommend using a map service app like Google Maps or Apple Maps to get directions to the clinic. A physical map of the clinic layout may be available upon arrival at the reception desk. Our clinic is wheelchair accessible. Please let a staff member know if you require any assistance. Vending machines are available on-site for beverages and snacks. Free Wi-Fi is available for visitors. Ask a staff member for the network name and password. We appreciate your understanding and look forward to serving you at

Al Baraka Polyclinic.



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AL BARAKA POLYCLINIC
Al Mansur, Al Bibyan
Makkah 24231, Saudi Arabia
+966 12 547 9000



Additional Amenities

Reception on Each Floor

Our Multi-Lingual Reception Staff Is Available To Assist You With Registration, Billing, And Any Questions You May Have.

Prayer Areas

Spacious Prayer Areas Are Available On Each Floor For Your Spiritual Needs.

Waiting Areas

Comfortable waiting areas are available for both men and women on each floor.

Female Rest and Feeding Area

A dedicated space is provided for mothers with young children.

